



# Vanessa Lindell

U X / U I D E S I G N E R

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## SKILLS

### UX Research

Competitive Analysis

Personas

Journey Maps

Card Sorting

User Flows

### UI Design

Wireframes

Interface Design

Storyboards

Prototypes

Infographics

Iconography

Typography

Animated Videos

Redlining

## EXPERIENCE

(2005 - 2020)

### Sr. User Experience Designer, Enterprise Marketing - The Hartford

- Lead UI designer for P&C - UX research, prototyping, testing, visual design, and implementation, with a focus on delivering outstanding mobile experiences
- Conducted user research, developed personas, journey maps and conducted usability tests to gain insights into customer behaviors, needs, and pain points, and incorporated findings into design solutions
- Collaborated with cross-functional teams, including product owners, designers, developers, and content creators to enhance numerous customer experiences
- Developed wireframes and interactive prototypes to visualize and communicate design concepts and interactions effectively
- Applied best practices in user-centered design, accessibility, and visual design principles to create intuitive and engaging interfaces and interactions
- Transformed wireframes into high-fidelity mock-ups and prototypes
- Created exploratory designs for testing and modified interfaces, user flows, navigational elements and layouts to support usability findings
- Designed layouts, interactions and transitions for target mobile screen sizes and device orientations
- Delivered pixel-perfect designs, consistent with the design system and brand
- Collaborated with development teams, presented designs to stakeholders, animated interactions and adjusted designs iteratively
- Worked one-on-one with developers to ensure images and layouts displayed accurately for target devices and breakpoints
- Documented specs for new elements to integrate into the enterprise design system

## Specialties

User-Centered Design

Information Architecture

Interface Design

Responsive Design

Interaction Design

Design Systems

- Participated in daily Agile scrum meetings and spring planning, reported design status, entered user stories and estimated story points
- Created storyboards and animated instructional videos for the Claims and Social Media teams pertaining to customer service and LinkedIn
- Worked closely with the development team to design a library of icon sprites and animated SVGs for the enterprise design system
- Created marketing banners and infographics for Small Commercial campaigns
- Designed 60+ unique enterprise employee achievement badges, and hosted on Credley
- Responsible for optimizing videos and hosting of all corporate media requests and communications on the enterprise video platform

## TOOLS

Sketch

Invision

Figma

After Effects

Photoshop

Illustrator

Animate

HTML/CSS

Bootstrap

Axure

## EXPERTISE

Sketch 

Illustrator 

Invision 

Animate 

Figma 

HTML, CSS 

After Effects 

Bootstrap 

Photoshop 

Axure 

## EDUCATION

### Central Connecticut State University

Bachelor of Arts in Graphic Design Communication

### Northwestern Connecticut Community College

Associate of Arts in Graphic Design

## PORTFOLIO

Visit my website to learn more about me and view examples of my recent work.

<http://www.vanessalindell.com>